



Hosted Microsoft® Exchange

Detailed Overview

Our hosted Exchange environment has all the built-in protection, redundancy, anywhere accessibility, and operational efficiency that you and your users need for mission-critical communications and collaboration.

With Outlook on Hosted Exchange, you can collaborate across the hall or across with world with shared calendars, tasks, and contacts, plus 1GB of public folder space to share files and get feedback.

Enterprise Class Mailboxes

Mail Interface

- 100GB mailboxes, standard
- 100GB public folders
- 50MB attachments
- Advanced collaboration and enhanced messaging solutions - Enhanced mailbox sharing permissions - Task collaboration / management - Personal / shared / global contacts - Calendar sharing and delegation
- Schedule meetings and resources - Resource booking attendant - Smart scheduling assistant
- Manage and modify public folders for organizing content - Create contacts, distribution groups, calendars, and files with sharing permissions
- Outlook Anywhere (formerly RPC over HTTP)

Operational Efficiency

- Cached mode
- Suppression of out of office messages to distribution lists
- Directory Synchronization with Active Directory®

Email You Can Count On

- High availability configuration
- Cluster continuous replication
- Incremental backup with two week retention
- Integrated web-based control panel
- Optional archiving services available

Premium Anti-Virus and Anti-Spam Protection

- Premium spam filtering through Cloudmark® and ClamAV® anti-virus included
- 98% of unwanted email eliminated before delivery
- Inbound/outbound email security through the Global Threat Network
- DNA message fingerprints
- User daily digest and quarantine control pane
- Multi-mailbox search
- SSL and TLS encryption available
- SPF record available

Anywhere Access

Web-Based Messaging

- Outlook Web Access (OWA) Premium and Light
- Advanced search



- GZIP compression
- Global Access List access
- Public folder access
- Support for rules

Mobile Messaging

- IMAP / POP mobile connectivity
- ActiveSync® for iPhone®, Android®, and Windows® phone available
- BlackBerry® Enterprise Server (BES) available

What's Included in Enterprise-Level Solutions*

- Active Directory integration to easily manage user credentials and permissions
- IT-level web support and 24/7 phone support for critical issues
- Guaranteed 99.9% uptime, financially backed service level agreement
- World-class data security
- **Enterprise management of apps** with Group Policy, Telemetry, Shared Computer Activation

*Programs vary depending on price

Note: Office Apps can also be included now at an extra cost.

For more information or to sign up for services:

Call us: (440) 247-4998

Email us: support@clickitco.com

Visit us: <http://www.clickitco.com>